



WORRY-FREE™ Cremation Process

FIVE STEPS PRIOR TO CREMATION:

1. Our “wrist identification band” is placed on your loved one at the time we come to your home, hospital or other care facility.
2. The cremation container is labeled with your loved one’s name when they are placed into our secure refrigeration facility.
3. Your loved one is logged into our facility logbook with name, date, time and driver’s name and then placed into our secure refrigeration facility.
4. Our General Manager or Office Manager reviews all cremation paperwork and permits to insure authorizations and permits have been received. One of them must sign the crematory checklist.
5. If you wish, the family may witness the cremation. Our state-of-the-art cremation facility is set up to allow family members to be present when the body is placed into the cremation chamber. In fact, some religious groups include this as part of their funeral custom. At this point, the body is not embalmed; therefore the body may not be viewed in the cremation facility. If you choose to have a final goodbye, we would be honored to make arrangements for a final goodbye as a part of our initial arrangements with the family.

FIVE STEPS DURING AND AFTER CREMATION:

1. Your loved one is removed from our refrigeration facility and noted in our facility logbook. Log shows date and time of cremation and crematory operator’s name.
2. Our crematory checklist is dated; start time noted and signed immediately before and after the cremation takes place.
3. The crematory checklist and numbered identification tag are placed on the control panel of the cremation chamber during the cremation process.
4. After the cremation is completed, the cremated remains are swept out and vacuumed and taken to the processing station and allowed to cool. The crematory checklist and numbered identification tag are placed on the processing station until the processing of the cremated remains is complete.
5. The number on the numbered identification tag and the cremation checklist are reviewed and a cremation certificate, and label are created prior to the placement of the cremated remains in the urn selected by the family, or the temporary container. Once all the security information has been verified, the cremated remains are placed in the urn.